

Report of the Area Co-ordinator to the meeting of Bradford South Area Committee to be held on 2nd December 2021

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Subject:

Neighbourhood Wardens & Environmental Enforcement Officers

Summary statement:

This report provides information on the work of the Neighbourhood Wardens, Covid Support Workers and Environmental Enforcement Officers in Bradford South.

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Portfolio:

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Overview & Scrutiny Area:

Corporate/Regeneration and Environment

1.0 SUMMARY

- 1.1 The report will refer to the Neighbourhood Warden and Environmental Enforcement service and will contain some information on the work the Neighbourhood Wardens and Environmental Enforcement Officers have been doing over the last 12 months including the work of Covid Support Workers/ officers during the Covid Pandemic and work currently being done as we recover from the pandemic.

2.0 BACKGROUND

- 2.1 In April 2019 the Neighbourhood Service was restructured in order to further align services and to bring about improvements in service delivery. Due to the synergies between Neighbourhood Wardens and Environmental Enforcement Officers the 2 services were brought together under a single management structure working from each of the 5 Area Co-ordinators' Offices.
- 2.2 Training of new managers and recruitment of new staff was undertaken during 2019. The new structure has "bedded in" well and strong working relationships between Enforcement Officers, Wardens and Ward Officers have been established. Unfortunately, due to the pandemic the Wardens and the area office were separated and this presented a challenge for the new structure.
- 2.3 Wardens & Environmental Enforcement Managers are line managed by the Environmental Services & Enforcement Manager due to the legal and operational requirements of the role and to ensure consistency across the area based teams. Area Co-ordinators have matrix management responsibility and work closely with the Warden & Enforcement Manager to ensure local concerns and emerging issues are addressed.
- 2.4 The new working relationships have allowed Enforcement Officers to work much more closely with Neighbourhood Wardens. Enforcement Officers deal with an increasing large volume of waste related complaints and Wardens can assist by engaging with local residents to bring about positive behaviour change without the need for formal enforcement action. As such Enforcement Officers triage their work and delegate some work to Wardens who are able to do door knocking to speak to residents and promote responsible waste management practices such as raising awareness about recycling, the bulky waste service and using the household waste recycling centres. This approach allows Enforcement Officers to focus their work on more serious cases or where Wardens interventions are not having the desired effect.
- 2.5 Ward Officers play an important role working with the Warden & Enforcement Managers, Enforcement Officers and Wardens to help shape deployment and raise issues affecting their Wards.
- 2.6 This locality-based approach to service delivery will not in itself bring about behaviour change. Good local leadership encourages positive behaviours with local communities and it is therefore essential that Wardens and other officers continue to support Members in their community leadership role.

3.0 OTHER CONSIDERATIONS

3.1 Covid Pandemic and work of the Covid Hub

- 3.2 The Covid Pandemic had a significant effect on the work on the Neighbourhood Wardens & Environmental Enforcement Officers. During the early stages of the pandemic all Wardens and Enforcement staff were deployed to the 5 Covid hubs to assist with the response to support the pandemic. They were responsible for the delivery of food parcels, food shopping and undertaking welfare visits to vulnerable members of the public. In addition, the Wardens provided essential support to other Council services e.g. Environmental Health & Public Health to ensure the public and businesses complied with Covid guidance and the Health Protection (Covid) Regulations.
- 3.3 Due to the risks of infection there were also many practical reasons why much of the engagement and enforcement work was not possible.
- 3.4 In the second wave of the virus in Bradford from August 2020 the Covid response was centralised in one Covid Hub originally based at Sedbergh and later moved to Margaret McMillan Tower. This was as it was unclear which Areas would require the most support as the spread of the infection was felt disproportionately in some parts of the District.
- 3.5 With the easing of lockdown restrictions and the introduction of work related risk assessments the majority of the Neighbourhood Wardens & Environmental Enforcement work is returning to normal. The Covid Hub have also now started to undertake Covid Recovery work as the Hub is wound down to a small core team. This has provided some additional support in Bradford South aligned to the Neighbourhood Warden service.
- 3.6 The Bradford Covid Response Hub over the past 18 months has delivered a range of programmes extending from testing, vaccination, business and community engagement as well as supporting community initiatives such as local food banks and holiday activities across the district.
- 3.7 The hub is supported by a team of Covid Support Workers providing seven days a week cover. Covid Support Workers have worked in communities to promote take up of the vaccine and to provide marshalling support at vaccination centres to help queue management and providing support to people that are attending for a vaccine e.g. The Ridge Medical Practice. The hub has established a walk-in vaccination clinic open to all eligible residents at The Broadway Shopping Centre which is open 7 days a week. The diverse composition of workforce and in particular 'community language skills' held across the teams has proven to be invaluable in this aspect of the work.
- 3.8 Staff from the Hub are sharing information, resources, skills, languages and experience from across diverse sectors seeking to collectively target engagement with residents in neighbourhoods, parks, open spaces, commercial centres and business corridors. This has included breaking down myths, misinformation and encouraging people to get tested, vaccinated, properly self-isolate and adopt Covid Safe choices.
- 3.9 This has covered working in Wibsey Park, Knowles Park and Harold Park and village centres such as Wibsey and Queensbury. The hub continues to manage pop up PCR test sites and also the distribution of Lateral Flow Test kits. More recently new approaches are

being tried out to increase take up of tests, including basing staff at community centres and at retail areas.

- 3.10 In Bradford South this has included delivering pop up PCR test sites in places of high footfall such as Tesco Great Horton Road, Tesco Halifax Road, Queensbury, Tong Garden Centre and other locations which have been well received by members of the public.
- 3.11 The hub supports a weekly food bank in Bradford South by providing donations of food, fresh fruits and vegetables helping vulnerable individuals and families on a weekly basis at sites e.g. Scholemoor Beacon Centre and also at St John's, Great Horton Road. In addition, the hub has provided staff to deliver youth activities helping to safely deliver a number of holiday activities programme and Summer of fun aimed at 5 to 14 years-old including Upper Wyke Recreation Ground and Knowles Park in Holmewood.
- 3.12 Other community initiatives in Bradford South include staff visiting over 600 homes in Buttershaw to undertake a survey capturing information about fresh food choices as part of research in partnership with the Council's Public Health Service and St Mary's University of London and Cambridge University. The information gathered will be used as part of a study exploring how people can lead healthier lifestyles and make healthier eating choices.
- 3.13 Furthermore, the hub staff have worked tirelessly at Scholemoor Cemetery during the Covid pandemic to help ensure safe burials for many families during these challenging times.

3.14 Staffing

- 3.15 In Bradford South a new manager was appointed in June 2021. The new manager brought much needed leadership, operational skills, knowledge and expertise to the team.
- 3.16 In October 2021 the new manager made operational changes by moving some staff to other Wards in order to make improvements to service delivery across the whole of Bradford South. Workforce development within the team also influenced decisions to move some staff to new Wards. This new deployment plan will be monitored to evaluate effectiveness and if necessary further changes may be made.
- 3.17 In addition, retraining of staff and closer management and supervision is being undertaken in order to improve performance and equip staff with the necessary skills to do the work effectively
- 3.18 The total number of Neighbourhood Wardens in Bradford South is 8 full time equivalent members of staff. This is comprised of 7 full time staff and 2-part time staff.
- 3.19 During the second lockdown, Warden numbers in Bradford South were reduced due to sickness, self-isolation and annual leave. Staff from other area teams were asked to support the numbers in Bradford South on a temporary basis until staffing levels were restored. Flexibility within the service allowed for the movement of staff across other teams to provide support where needed.
- 3.20 As of 1st November 2021 Bradford South is fully staffed with Neighbourhood Wardens and Enforcement Officers.

3.21 There are 2 full time Enforcement Officers covering 5 Wards with the Warden and Environmental Enforcement Manager covering one Ward.

3.22 Recently staff numbers have been enhanced due to 3 “Kickstart” staff joining the team and working as trainee Neighbourhood Wardens. The new members of staff bring additional skills to the team including much needed Eastern European language skills.

3.23 Community Engagement Work

3.24 Since the easing of lockdown restrictions Neighbourhood Wardens have been able to return to some of their community based engagement work and implement some new initiatives. Some examples of this are:

3.25 Gt Horton

3.26 Recently Wardens took part in “World of Work Week”. The aim of the week was to engage local primary schools with a range of different services that operate in the real world. The children had opportunity to work as junior Wardens and undertook litter picks and parking role plays and were given lessons on recycling and litter.

3.27 At Southmere Primary school for 12 weeks (twice a week) Wardens will be visiting every class in every year group to talk about careers, road safety, waste issues and will undertake litter picks in the local community.

3.28 On a weekly basis Wardens are working with community groups on Gt Horton Rd and Lidget Green undertaking litter picks. Wardens have also worked in their own time at weekends to organise clean ups of unadopted back streets e.g. Hollingwood Lane and Clayton Road.

3.29 Wibsey

3.30 Wardens attend Wibsey Methodist Church 5 times a week to support a range of activities such as coffee mornings, craft club and exercise classes.

3.31 Wardens have been working with Morrison’s Supermarket Community Champions initiative to provide food hampers for coffee mornings and luncheon clubs in Wibsey.

3.32 Bradford South Wardens helped with two hugely successful Big Bike Giveaways run by Ontrak Bike Shed in Wibsey Park on August 12 and 27, also supported by Covid Hub Wardens. Hundreds of people came to each event, and over 400 children’s bikes and scooters were given away to families.

3.33 At the first event on August 12, queues were snaking round the sports pitch, and some families missed out, so Ontrak agreed to run a second event with support from wardens, who helped organise the queues, kept a check on social distancing and accompanied families viewing the bikes.

3.34 A wellbeing and welfare day out to Murgatroyds’ fish shop for Wibsey residents was arranged by Wardens who drove a mini bus and provided assistance on the day ensuring that the elderly residents were safe and had a great day out.

- 3.35 Wardens attend a fortnightly contact point with other agencies such as Police and Incommunities to give advice and signposting to relevant services.
- 3.36 Wardens undertake a weekly litter pick with residents in Bankfoot and also do a monthly litter pick with KFC.
- 3.37 Wardens have been assisting with parking and road safety issues at Beacon Rd mosque liaising with the Imam at prayer times to remind worshippers about driving and parking responsibly.

3.38 Tong

- 3.39 For several weeks Wardens worked on a Clean Air initiative with the Highways Department. Road closures were introduced around St Matthew's and New Hall Park primary schools to discourage parents from driving close to the school in a bid to improve air quality.
- 3.40 On a weekly basis Wardens assist at the Visually Impaired Group (VIP) at Morrell Court offering advice and support but also helping residents take part in crafts and quizzes. On the build up to Christmas Wardens will be assisting the VIP group to do their Christmas shopping at the Broadway Centre.
- 3.41 Weekly support is provided to Bierley Life Centre where Wardens provide advice and engage with local residents who attend the drop in centre.

Wardens help to run the charity shop at the Hope Centre and also provide advice and reassurance to any residents that attend.

3.42 Queensbury

- 3.43 The Wardens have been working with 4 primary schools to engage and educate children about environmental issues such as climate change and recycling and have been organising litter picks with the children.
- 3.44 The Wardens have also helped children set up a pen pal scheme where children write to residents in care homes and sheltered housing.
- 3.45 Wardens have been working with Friends of Queensbury High St to do weekly litter picks.
- 3.46 Wardens have been attending the Queensbury Contact Point (QCP) on a monthly basis offering advice and support to local residents.
- 3.47 On a weekly basis Wardens have been attending "Mancave" which is an initiative to support men's mental health and well-being.
- 3.48 Wardens have recently been working on a new Eco Schools project with Russell Hall Primary School. The aim of the project is to create more awareness on day to day behaviour and how this affects climate change. The initiative offers a reward scheme for positive behaviour that reduces carbon emissions.

3.49 Royds

- 3.50 Wardens continue to assist residents at the Sandale Community Centre at Buttershaw by transporting elderly residents to and from their homes to the luncheon club. They have also started to attend the weekly drop in centre at Woodside Community centre offering advice to members of the public.
- 3.51 One of the elderly residents at Sandale was assisted by a Warden in her own time to cut back and tidy up a lady's garden. The lady had no local family, friends or other support and the Warden took up her weekend (unpaid) to assist this lady.
- 3.52 Wardens are currently liaising with Hill Top Primary School to set up a pen pal scheme and litter picking initiative.
- 3.53 On a weekly basis the Wardens attend Bowler Court coffee morning to chat with and befriend elderly residents.

3.54 Wyke

- 3.55 Wardens on a weekly basis attend the Police Contact point at Victoria Park, Oakenshaw. Here members of the public come and speak with Wardens, Police and the Oakenshaw Residents Association about any issues/concerns they have in the area or just for a general chat.
- 3.56 Wardens also once per month take part in a Walkabout at Victoria Park, The Nature Reserve and Oakenshaw Village – engaging with the public, ensuring the park is clean and tidy and identifying any potential waste/litter issues.
- 3.57 Wardens have taken part in STEM week (Science, Technology, Engineering and Maths) at Shirley Manor Primary School. This was covered over 3 days with Wardens speaking to Primary School classes about the environment, waste, litter and animals.
- 3.58 Once a week Wardens attend the Contact Point at the Upper Wyke Recreational Ground. Here residents are able to come and speak with Wardens, Police and the Wyke Residents Association about any issues/concerns they have in the area or just for a general chat.
- 3.59 Wardens also on a weekly basis engage with the businesses in Towngate, Wyke Village looking at issues around waste, litter, trade waste containment and parking concerns that may need to be flagged with other Council services or the Police

3.60 Gully Cleaning

- 3.61 Recently Ward Officers have been organising Gully Cleaning days of action across Bradford South. Neighbourhood Wardens, Ward Officers and Councillors have been working alongside the Highways Gullies Team to move parked vehicles from streets to allow deep cleaning of gullies along entire streets. This has been followed up with litter picking and mechanical sweeping to give streets a fresh look.
- 3.62 The action days were a huge success however, it has been recognised that moving forward more proactive, education and engagement work needs to be done with some of our

communities to ensure materials such as cooking oil are not poured down gullies. This work will ensure gullies remain clear and free from debris for much longer.

3.63 Bonfire night – reduction in fly tipping

- 3.64 Every year bonfire night is used by many people as an excuse to dump their waste and unwanted items. This year the Neighbourhood Wardens undertook door knocking and delivered letters and duty of care postcards to many properties across Bradford South. The letters were signed by Cllr Jabar as Portfolio Holder for Safer Communities and were aimed at promoting positive behaviour and reminding people of the consequences of dumping or disposing of rubbish illegally. The postcards reminded residents about “the duty of care” for household waste and also gave advice on the Bulky Waste service and Household Waste & Recycling Sites.
- 3.65 The Bradford South team worked with Incommunities, the Police, Youth Service and representatives of the community to manage a large memorial bonfire held at Brafferton Arbor. There were some concerns about the size of the bonfire however the team worked with the organiser to try to reduce the amount of wood that was there and are now continuing to work with residents to clear the site. The team are also in conversations about future improvements including planting and some landscaping.
- 3.66 Anecdotal evidence seems to suggest that the letters, post cards and engagement work had a significant impact in reducing the amount of rubbish that was dumped during the bonfire period with many hotspots across Bradford South clear of any fly tipped waste.

3.67 Empowering communities and vulnerable people

- 3.68 Neighbourhood Wardens will continue to provide opportunities to link residents to volunteer with local good causes through developing people as community champions. Residents will be supported and trained to develop their skills, capacity and confidence to take part in positive social action e.g. co-ordinating and organising a litter pick. In addition, Wardens will continue to give advice and guidance on recycling, bulk refuse collection service, household waste and recycling centres etc., challenging peoples’ perceptions and to change their behaviour.
- 3.69 Wardens provide support to vulnerable communities for example individuals suffering from dementia, loneliness, fuel poverty and exploitation. They will be given further training to enable them to recognise vulnerable people sign-posting and connecting people to services to reduce social isolation, improving cohesion, dealing with poor housing standards and tackling exploitation. They attend events such as fun days, open days, networking, parent’s assemblies and support campaigns to be delivered in communities e.g. Great British Spring Clean.

3.70 Environmental Enforcement

3.71 Enforcement Actions - November 2020 to November 2021

- 3.72 The Environmental Enforcement Team and Neighbourhood Wardens deal with complaints mostly about litter, fly tipping, business waste and rubbish in gardens.
- 3.73 Over the last year the Enforcement Team dealt with 10834 service requests. The table

below highlights some of the actions by the Enforcement Team in relation to waste offences:

ENFORCEMENT ACTIONS TAKEN	District Wide	Bradford South
TOTAL SERVICE REQUESTS RECEIVED (SRs)	10834	2332
SERVICE REQUESTS COMPLETED	9808	2192
COMMUNITY PROTECTION WARNINGS (CPW) ISSUED	895	272
COMMUNITY PROTECTION NOTICES (CPN) ISSUED	168	46
OTHER STATUTORY NOTICES ISSUED	135	41
FLY TIPPING FPNs ISSUED	43	3
OTHER FPNs ISSUED	112	4
PROSECUTIONS & CAUTIONS	7	4

3.74 Fly tipping - Use of CCTV

3.76 Last year the Environmental Enforcement Team was allocated £150K capital funding over 3 years to purchase CCTV to help capture fly tipping incidents. This much needed investment has allowed the team to proactively target fly tipping hotspots to detect and deter fly tipping.

3.77 CCTV has now been deployed at over 40 locations with static CCTV at 9 sites in Bradford South and a number of fly tipping incidents have been caught on camera and are being investigated. Some Wardens in Bradford South have also been trained to deploy some of our “VIPA” and “Wildlife cameras”.

3.78 In Bradford South this year the team recently secured a successful prosecution of a serial fly tipper who fly tipped tyres at multiple locations across the Bradford South constituency and other areas of the district. The person was caught on CCTV and traced to an address in Bradford South. The Police provided assistance and his van was seized and crushed.

3.79 Last month the person was prosecuted for fly tipping the tyres and due to the strength of the CCTV evidence when he appeared before the Magistrates he pleaded guilty. A new court date has been set later in the year for sentencing.

3.80 This year CCTV cameras were also placed at bonfire hotspots and a number of incidents where waste was fly tipped were caught on camera. This included a number of businesses that dumped plastic, toxic and other hazardous materials. All the cases are currently being investigated and we expect some positive enforcement outcomes.

3.81 In addition the team continues to use a range of cameras for fly tipping that allow flexibility on where and how the cameras are sited e.g. rural locations, lay-bys, residential areas. The team has been trialling new 4G cameras that use smart phone technology that enable them to be placed at locations where traditional CCTV is not possible. The trial was a success and the team will be looking for suitable locations for these and the other cameras. We would welcome members input to identify fly tipping hotspots for possible CCTV deployment.

3.82 Tackling fly tipped domestic waste and side waste

3.83 The South team will be working more closely and collaboratively with the Waste Collection

service to reduce side waste and fly tipped black bags.

- 3.84 Building on the success of projects that initially took place in Gt Horton Ward we will be looking to further replicate some of this work across other areas in Bradford South.
- 3.85 The work will involve several weeks of intense education and enforcement during and after bin collection days to reduce side waste, fly tipping and rubbish in gardens and to promote recycling.
- 3.86 This work will be enhanced by the Task Force resources who will work alongside Ward Officers, Wardens and Enforcement Officers to deliver improvements in our neighbourhoods.

3.87 Capital funding to improve fly tipped sites

- 3.88 Capital funding of £150K over 3 years has been allocated to remove waste and undertake works to defend land that has historically suffered from fly tipping. The funding is to cover sites across the district and sites are currently being identified.
- 3.89 In Bradford South a Ward Officer has been instrumental in identifying a suitable site and by working as a team with Environmental Enforcement staff work is taking place in transforming a heavily fly tipped blight site in Bankfoot at the rear of Draughton Grove, where Council Executive have recently agreed to progress a compulsory purchase order as the owners cannot be traced despite exhaustive efforts.
- 3.90 Enforcement staff served notice under the Environmental Protection Act Section 80 requiring the site to be cleared and secured from further fly tipping, and now the notice has expired the Council will carry out the works in default, including removal of a large amount of asbestos, and then fenced, using capital funding.
- 3.91 This means the land will no longer be a nuisance while the compulsory purchase order is progressed, and will be put to constructive use once the order is made – this will be either housing or a community green space\allotment in partnership with local groups and residents.
- 3.92 A land charge for the work has been placed on the land ensuring that the Council can recover all costs incurred if the land is sold in the future.

3.93 Proactive duty of care

- 3.94 Neighbourhood Wardens are now trained to visit businesses to ensure that all businesses comply with the duty of care for their waste. Wardens will ensure that businesses have suitable and sufficient bins and that they can provide evidence of how they dispose of their waste. Enforcement action will be taken against businesses that do not comply with the duty of care.

3.95 Litter & Waste from Takeaways

- 3.96 It is no longer sustainable to expect the Council to be held responsible for clearing all litter generated from businesses. Fast food businesses tend to generate a significant amount of fast food litter and this accounts for a large proportion of complaints received by the

Council. Businesses must take some responsibility for the litter that is dropped by their customers.

- 3.97 Ward Officers, Wardens and Enforcement Officers in Bradford South are looking to work with fast food takeaways to encourage these businesses to minimise their environmental impact.
- 3.98 This can include signing up to a formal partnership agreement between the Council and the business to comply with their duty of care regarding their waste. The businesses agree to reduce packaging, especially plastic, to promote anti-litter messages to their customers and to take responsibility for the rubbish that their customers drop by carrying out regular litter picks around their premises or litter hotspots that their customers frequent.
- 3.99 In return the Council will supply free litter pickers, gloves and allow the business to leave bags of litter that has been collected by the business to be placed next to Council litter bins for collection. The Council will also ensure that the area is swept regularly by a mechanical sweeper. Businesses are also reminded that tougher enforcement action can be taken against them if they do not clean up litter from their business.
- 3.100 Wardens in Bradford South have been working with KFC Wibsey to minimise the amount of litter generated by the business. They have been undertaking regular community litter picks which are being monitored by the Wardens. Moving forward we will expand this type of work to other areas in Bradford South.

3.101 Environmental Task Force

- 3.102 Additional funding has been allocated to the Council to aid Covid recovery. One of the projects that has been funded is known as the Environmental Task Force.
- 3.103 This project will involve the formation of an 18 month 'Environmental Task Force' to respond to issues of litter, fly tipping and poor environmental quality affecting neighbourhoods across the District.
- 3.104 The Task Force will build on best practice from other initiatives and pilot projects previously held in Bradford but will also look to introduce best practice from other Councils across the UK.
- 3.105 The team will work proactively to educate, engage and enforce to ensure the environmental quality of Bradford's neighbourhoods is improved as well as providing resources to keep areas clean.
- 3.106 Multi-disciplinary teams including Ward Officers, Neighbourhood Wardens, Environmental Enforcement Officers, Recycling Teams, Clean Teams, mechanical sweepers, gully cleaning, graffiti removal and a refuse collection vehicle will work intensively in highly visible "days of action" and engage with residents to bring about lasting improvements and change behaviour.
- 3.107 The team will have the resources to clear waste, protect land, educate and enforce irrespective of land ownership responding to increased levels of litter and fly tipping that occurred through the pandemic and will add to, compliment and support existing area based teams.

- 3.108 The resources and tool kits that are developed will allow for replication of activities across the district and ensure a long lasting legacy to this approach.
- 3.109 Behaviour change will underpin all of this work as staff in Area Offices engage with residents, businesses and other partners with a more extensive range of resources and options to deal with some long-standing sites and areas. This will be supported by marketing and communication strategies including the use of social media aimed at promoting positive behaviour change.
- 3.110 To support the work of the Task Force funding has also been allocated for 2 additional Environmental Enforcement Officers and 2 Senior Environmental Enforcement Officers. Much greater emphasis will be placed on proactive measures to combat environmental crime. These will include:
- 3.111 Use of social media – to develop a dedicated YouTube channel e.g. “Caught on camera” where members of the public will be able to view video footage to identify environmental criminals. In addition to maximise the use of other social media platforms such as Facebook, Instagram and Twitter to promote and engage with the public about environmental enforcement issues and create awareness to spread good news stories.
- 3.112 Increasing the seizure of vehicles involved in fly tipping and ensuring cases are publicised.
- 3.113 Undertake Stop & Searches – to work with external partners such as Police, Customs & Excise, VOSA, Trading Standards etc. to actively target vehicles carrying waste to ensure they are legitimate waste carriers.
- 3.114 Actively target and disrupt illegal waste disposal operators that advertise on social media to ensure they are compliant with the law.
- 3.115 An agile bulky waste collection and clean up service will promote and compliment the use of the Council’s bulky waste service making it easier for residents to do the right thing when disposing of their waste. This service will be competitively priced to encourage the public not to use rogue traders advertising on social media.
- 3.116 Recruitment to the Task Force posts has already begun however, to kick-start the project some Covid Support Workers have been working on the project and have already had an impact in some areas of Bradford South where litter, fly tipping and overgrown vegetation has been cleared from back streets and land. Sites in Bradford South include land to the rear of Fawcett Place, Bierley, land at Black Mountain, Gt Horton and Grain St snicket leading to Haycliffe Lane.
- 3.117 It is anticipated that this work will be enhanced and expanded into other areas of Bradford South over the next 18 months.

3.118 Training and Workforce Development

- 3.119 From January 2022 a new training and development programme for Neighbourhood Wardens and Environmental Enforcement Officers will be implemented.
- 3.120 We are currently updating our existing training modules for staff and will look at this as an

opportunity to re-engage and refresh staff on their roles and responsibilities. The training will include some legal aspects to improve knowledge of the law and also some practical training such as litter and dog control enforcement.

3.121 Marketing and communications

- 3.122 The Team have been working closely with the Council's Corporate Marketing and Communications Service to deliver district-wide campaigns, neighbourhood projects and to share key messages that encourage behaviour change, support people to take positive social action, increase reporting and raise awareness. This has involved a mix of using social media including Facebook, What's App groups, neighbourhood networks, local media and new publications of leaflets and posters.
- 3.123 In Bradford South Neighbourhood Wardens regularly post good news stories in the Bradford South Facebook page.
- 3.124 In recent months we have refreshed no dog fouling, no fly-tipping and no bird feeding signage promoting new fines and how to report offenders. The online reporting form has been updated and simplified to make it easier for members of the public who witness people fly-tipping.
- 3.125 An anti-dog fouling campaign 'Don't be a mutt' has also been developed promoting problems causes by dog fouling, that dog owners can be fined and how to report culprits.
- 3.126 A householder duty of care postcard has been developed which informs householders of their responsibilities and raises awareness of using licensed and waste removal contractors.
- 3.126 Across Bradford South Neighbourhood Wardens have been placing the new signs at problem locations and have been delivering leaflets and letters to householders.

4.0 FINANCIAL & RESOURCE APPRAISAL

- 4.1 There are no specific financial and resource appraisal issues to highlight.

5.0 RISK MANAGEMENT AND GOVERNANCE ISSUES

- 5.1 There are no specific risk management and governance issues to highlight.

6.0 LEGAL APPRAISAL

- 6.1 There are no specific legal appraisal issues to highlight.

7.0 OTHER IMPLICATIONS

7.1 EQUALITY AND DIVERSITY

- 7.1.1 Area Committee decisions will need to be made in line with Equal Rights legislation.

7.2 SUSTAINABILITY IMPLICATIONS

- 7.2.1 Increased local decision-making has the potential to create more sustainable solutions to local issues.

7.3 GREENHOUSE GAS EMISSIONS IMPACTS

7.3.1 There are no specific issues greenhouse gas omission impact issues to highlight.

7.4 COMMUNITY SAFETY IMPLICATIONS

7.4.1 There are no specific community safety issues to highlight.

7.5 HUMAN RIGHTS ACT

7.5.1 There are no Human Rights Act implications arising from this report.

7.6 TRADE UNION IMPLICATIONS

7.6.1 There are no trade union implication issues to highlight.

7.7 WARD AND WARD PLAN IMPLICATIONS

7.7.1 The work of the service contributes towards local ward priorities and supports delivery of wards plans.

8.0 NOT FOR PUBLICATION DOCUMENTS

8.1 There are no not for publication documents.

9.0 OPTIONS

9.1 To accept the recommendations in full.

9.2 To reject the recommendations in full.

9.3 To make amendments to the recommendations.

10. RECOMMENDATIONS

10.1 Bradford South Area Committee notes the progress of the Environmental Enforcement Service since the last report in February 2021.

10.2 Bradford South Area Committee support the proposed developments to improve the performance of the service through the work of the Environmental Task Force over the coming 18 months.

10.3 A further report is brought to the Area Committee in 12 months' time.